

Product Bulletin

Date: February 2023
Update Number: P2023-04
Subject: 889LM Control Panel Recall Notice
Product Affected: 889LMMC Residential myQ Wall Console packed in 8500, and 8500C garage door openers

Dear Valued Partner,

Over the last several months we have been working closely with the Consumer Product Safety Commission (CPSC) and have announced a product Recall for all 889LMMC manufactured from March 17 through November 11, 2022. As part of the recall process a formal announcement will go out to the public asking them to contact Chamberlain Group for a free replacement product. This announcement will be shared over email, social media, and our website.

We now are encouraging all partners to contact any of your homeowners who had the impacted 889LMMC installed and replace the control panel with the updated product.

Details of this offer can be found here:

<https://support.chamberlaingroup.com/s/889LMMC-041A7928-3MC-warranty-replacement>

You can identify the impacted product by viewing the back of the Wall Control Panel's that have a myQ logo on the front push bar. All updated products will have a circular brown sticker located on the back of the control panel.



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